

3-in-1 Vac™

USER'S GUIDE
38B1 SERIES



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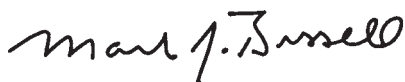
Thank you for buying a BISSELL 3-in-1™ Vacuum

We're glad you purchased a BISSELL 3-in-1 vacuum. Everything we know about floor care went into the design and construction of this home cleaning system. By purchasing this product you are helping BISSELL with our commitment to reducing our impact on the environment through an expanding range of sustainable design efforts.

Your 3-in-1 vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your carpet cleaner.

Thanks again, from all of us at BISSELL.



Mark J. Bissell

President and Chief Executive Officer

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not modify the polarized plug to fit a non-polarized outlet or extension cord.
- Do not leave vacuum cleaner unattended when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow children to operate vacuum cleaner or use as a toy.
- Close attention is necessary when used by or near children.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, have it repaired at an authorized service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle vacuum cleaner or plug with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep openings free of dust, lint, hair, and anything that may reduce air flow.

- Keep hair, loose clothing, fingers, and all parts of body away from openings.
- Turn off all controls before plugging or unplugging vacuum cleaner.
- Use extra care when cleaning stairs.
- Do not pick up flammable materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapors.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Use only on dry, indoor surfaces.
- Keep appliance on a level surface.
- Do not carry the vacuum cleaner while it is running.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.

Product view



Operation

How to use your vacuum

Your 3-in-1 vacuum may be used in one of three ways. See instructions below for converting your vacuum to best meet each need.

1. As a Floor Vacuum:

- Open the latch at the base of the hand vacuum grip and insert handle. Once handle is all the way inserted into the body of the vacuum, press the latch closed to secure the handle in place.
- Attach the floor nozzle by inserting it into the opening at the bottom of the dirt container. Press firmly to secure in place.

2. As a Hand Vacuum:

Release the latch from the handle and pull handle away from the unit. Press the latch closed.



CAUTION:

Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

1A



1B



2



Operation

How to use your vacuum continued

- As a Multi-Purpose Vacuum:**
The crevice tool and floor nozzle may be used with the hand vacuum. To use for cleaning in tight spaces, insert the crevice tool into the opening at the bottom of the dirt container. Press firmly to secure in place. To clean a wider surface, remove the crevice tool and attach the floor nozzle by inserting it into the opening at the bottom of the dirt container. Press firmly to secure in place.



Power cord storage

- Turn Vacuum off (O).
- Unplug power cord by grasping the polarized plug, **NOT** the cord, and disconnect from outlet.
- Loop power cord around cord wraps on the handle.
- Clip molded plug to power cord to secure.



Maintenance and care

To maintain maximum performance from your **BISSELL** vacuum, perform these simple maintenance checks:

Emptying the dirt container

- Turn Vacuum off (O).
- To remove dirt from the dirt container and filter, hold the vacuum vertically as shown. Depress and hold latch on top of the vacuum to release the dirt container.
- Gently pull dirt container away from the hand vacuum grip and remove the filter as shown. Empty into waste container.
- The dirt container may be rinsed with warm water and a mild detergent if needed. The dirt container must be thoroughly dried before replacing.
- Replace filter. Attach dirt container to vacuum by depressing Latch and securely fitting onto hand grip. Make sure dirt container is correctly secured.



Maintenance and care

Cleaning the filter

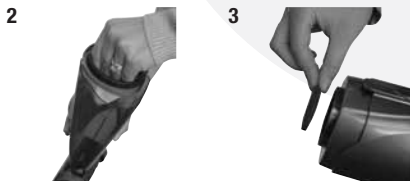
The key to maximum performance is having clean filters. Cleaning the filters after each use will help your 3-in-1 vacuum operate at peak efficiency.

Use only BISSELL replacement filters in your BISSELL 3-in-1.

1. Turn Vacuum off (0).
2. Follow the steps on page 5 to remove dirt container and main filter. To clean the main filter, shake over a waste container until debris is gone. Replace the filter back into the dirt container.

Note: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it. If filter is torn, replace it with a new filter.

3. To clean the foam filter, lift out from the body of the unit. This filter may be hand washed in cold water with mild detergent. Rinse well and air dry thoroughly before replacing. If filter is torn, replace it with a new filter.
4. Attach dirt container to vacuum by depressing latch and serucely fitting onto hand vacuum grip. Make sure dirt container is correctly secured.



CAUTION:

Never operate your 3-in-1 vacuum without the filter in place. Doing so may damage the motor and void the warranty.



WARNING:

To reduce the risk of injury from moving parts and/or electrical shock, turn Power Switch OFF and disconnect polarized plug from electrical outlet before performing troubleshooting checks.

Troubleshooting

Vacuum cleaner won't run

Possible causes

1. Power Cord not firmly plugged in.
2. Blown household fuse or breaker.

Remedies

1. Check electrical outlet.
2. Check/replace fuse; reset breaker.

Vacuum cleaner won't vacuum effectively

Possible causes

1. Filter clogged, wet or dirty.
2. Dirt Container clogged.

Remedies

1. Follow instructions for cleaning Filter.
2. Follow instructions for emptying Dirt Container.

Dust blows out of the air vent

Possible causes

1. Filter not properly secured to filter frame.

Remedies

1. Follow instructions for Replacing Filter above.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-263-2535.



BISSELL Consumer Services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-263-2535

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL HOMECARE, INC.

PO Box 3606

Grand Rapids MI

49501 U.S.A.

ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.ca**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See Warranty on page 8 for details.

Replacement parts and accessories

You may purchase parts from your retailer, by calling BISSELL Consumer Services or by visiting our website.

Item	Part No.	Part Name
1	203-7423	Filter
2	203-7420	Crevice Tool
3	203-7421	Foot Assembly
4	203-7422	Dirt Cup Assembly
5	203-7426	Handle Assembly
6	203-7425	Latch with Screw
7	203-7424	Foam Filter

1



2



3



4



5



6



7



Warranty - BISSELL 3-in-1™ Vacuum

If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the ***EXCEPTIONS AND EXCLUSIONS** identified below, upon receipt of the product, BISSELL Canada Corporation will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to routine maintenance components such as belts or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service

Call BISSELL Consumer Services at the number listed below or visit the BISSELL website – www.bissell.ca to locate a BISSELL Authorized Service Centre in your area. If there are no authorized BISSELL Service Centres in your area, a BISSELL Representative at canada.custhelp@bissell.ca or at the phone number below will issue you a Return Authorization Number and a pre-paid mailing label to return the unit to BISSELL for warranty repair.

The machine should be returned with a photocopy of your proof of purchase. (Your dated sales receipt is your warranty – do not send original.) If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website:

www.bissell.ca

E-mail:

canada.custhelp@bissell.ca

Or Call:

BISSELL Consumer Services

1-800-263-2535

Monday – Friday 8 a.m. – 10 p.m. ET

Saturday 9 a.m. – 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI

49501 U.S.A.

ATTN: Consumer Services

BISSELL CANADA CORPORATION IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

NOTE: Please keep your original sales receipt, it is your warranty.



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Visit our website at:
www.bissell.ca

